Cultural Competency and the Muslim Patient

Online Continuing Education Program for Pharmacists

The Cultural Competency and the Muslim Patient CE course (6 contact hours) will provide members of the health care team and other interested individuals with key background and practical information essential to provide culturally competent care to help optimize the care of patients in general and more specifically, the Muslim patient. Participants will be required to complete practice assignments, activities and exercises.

COURSE OBJECTIVES

• Explore the cultural factors that influence their own interaction with patients in general and the Muslim patient in particular.
• Become familiar with cultural competency approaches.
• Address how a patient’s cultural beliefs, values, practices, religions and language affect the relationship with health care providers.
• Review the basics of Islam, demographics of Muslims, health and healing practices of the Muslim patient and Islamic biomedical ethics/jurisprudence.
• Apply knowledge to optimize the care of the patients.
• Reflect critically on the patient’s journey for cultural competence.

PROGRAMS AND ACTIVITIES

Accreditation Statement
In support of improving patient care, Creighton University Health Sciences Continuing Education is accredited by the American Nurses Credentialing Center (ANCC), the Accreditation Council for Pharmacy Education (ACPE), and the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing education for the health care team.

Disclosures
As a sponsor accredited by the ACCME, it is the policy of Creighton University Health Sciences Continuing Education to require the disclosure of anyone who is in a position to control the content of an educational activity. All relevant financial relationships with any commercial interests and/or manufacturers must be disclosed to participants at the beginning of each activity. Each faculty and planning committee member has indicated that he or she has no financial affiliations that are a conflict of interest.

Resolution of Conflict of Interest
Creighton University Health Sciences Continuing Education has implemented a process to resolve any potential conflicts of interest for each continuing education activity in order to help ensure content objectivity, independence, fair balance, and the content that is aligned with the interest of the public. This review is done by committee and/or peer review.
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**EDUCATION CREDITS**

**Category 1**
Creighton University Health Sciences Continuing Education designates this enduring material for a maximum of 6 AMA PRA Category 1 Credit(s)™. Physicians should claim only credit commensurate with the extent of their participation in this activity. AAPA accepts AMA category 1 credit for the PRA from organizations accredited by ACCME.

**Nurses Continuing Education**
Creighton University Health Sciences Continuing Education designates this activity for 6.0 contact hours for nurses. Nurses should claim only credit commensurate with the extent of their participation in the activity.

**Nurses licensed in Iowa and California:** This activity was planned and developed in accordance with the continuing education standards of the American Nurses Credentialing Center (ANCC). The Iowa Board of Nursing and the California Board of Nursing will honor ANCC continuing education credits for face-to-face programs held outside Iowa and California, or for ANCC-approved online-recorded courses taken in a self-study format.

**Pharmacy**
This enduring material activity Cultural Competency and the Muslim Patient is provided by Creighton University Health Sciences Continuing Education (HSCE). HSCE is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education. This activity is assigned Universal Activity (UAN) #0839-0000-14-063-H04-P and is accredited for 6.0 hours for completion of all CE sessions. Term of approval is from this date on October 1, 2014 until October 1, 2017. The Cultural Competency and the Muslim Patient is a knowledge-based CE activity.

**Physical and Occupational Therapy**
This program meets the criteria of an approved continuing education program relevant to the practice of physical and occupational therapy. Each professional is responsible for their own certification through an approved agency within their state.

**TECHNICAL REQUIREMENTS**
The following minimum requirements are to assist students, faculty and staff with computer and internet requirements and aid them when using any computer to access the University’s academic technologies.

**Hardware**
- **Device:** Windows PC or Apple Mac computer
  - [NOTE: Visiting students are required to use a Windows PC with 8.1, 10 and Office 2013]
- **Operating System:** Windows 8.1, 10; Mac: Yosemite or El Capitan
- **Processor:** Intel i-Series (i3, i5, i7) or equivalent (Windows/Mac)
- **Memory:** Minimum 4 GB RAM, Hard Disk Space: 250 GB
- **Speakers:** Internal or external
- **Screen resolution:** 1024x768 or higher

**Internet requirements**
All students are required to purchase their own dedicated home high-speed internet service at a minimal required speed of 3 MBps upload and 3 MBps download for simultaneous screen sharing, video, and audio conferencing. To test the connectivity level in your home, go to speedtest.net

**Browser requirements**
Students are highly encouraged to have at least two of the following web browsers (with the latest version installed).
- **Internet Explorer/Edge** (PC only)
- **Safari** (MAC only)
- **Mozilla Firefox**
- **Google Chrome**

**Required plug-ins**
The latest version is required.
Adobe Acrobat Reader: [adobe.com](http://adobe.com)
Adobe Flash Player: [adobe.com](http://adobe.com)
Java: [java.com](http://java.com)

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**Privacy and Confidentiality Policy**
We respect, and are committed to protecting, your privacy. We will not sell your personally identifiable information to anyone.

**Financial Support**
This program is not supported by any commercial or financial interest.